

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2024

The Ontario Energy Board (OEB) has approved changes to the rates Enbridge Gas charges customers effective Jan. 1, 2024. A summary of the rate changes and the updated **Rate M9** schedule can be found at enbridgegas.com.

Delivery

Approved delivery commodity rates reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved Jan. 1, 2024 delivery commodity rates include a decrease of 0.0046 cents/m³. Individual customer impacts will vary based on usage.

Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 0.3251 cents/m³ to 15.4022 cents/m³. This change reflects the decrease in Enbridge Gas' forecast cost to purchase natural gas for the next 12 months. This charge includes transportation costs to Ontario.

In addition, there is a decrease of 2.8178 cents/m³ related to the difference between the projected cost of natural gas that Enbridge Gas expects to pay and the amounts that Enbridge Gas expects to recover through its current gas commodity rate. You will see the new rate on the **"Gas Price Adjustment"** line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Enbridge Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We understand that energy affordability is a priority for Ontario families and businesses. With the OEB's approval, from October 2021 to September 2022, we took steps to smooth out the actual increase in the natural gas prices charged by Enbridge Gas to help moderate the total bill increase at the time. We will continue to gradually recover the smoothed out costs over the coming months.

We appreciate and thank you for your business. If you have any questions about the rate change, please contact your account representative. Our staff will be pleased to answer your questions.