

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2024

The Ontario Energy Board (OEB) has approved changes to the rates Enbridge Gas charges customers in northern Ontario effective Jan. 1, 2024. A summary of the rate changes and the updated **Rate 20** schedule can be found at enbridgegas.com.

Delivery

Approved delivery commodity rates reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved Jan. 1, 2024 delivery commodity rates include an decrease of 0.0015 cents/m³. Individual customer impacts will vary based on usage.

Federal Carbon Charge

The federal carbon charge is 12.39 ¢/m³. This charge increases annually each April. All of the money collected for this charge goes to the government. Some businesses may be eligible for full or partial exemption from this charge under the federal carbon pricing program. Visit enbridgegas.com/federalcarbonprogram for more information.

Effective Jan. 1, 2024, the facility carbon charge will decrease to 0.0157 ¢/m³. This charge will be common for all customers in each Enbridge Gas rate zone.

Gas Supply Charges

New rates, **if applicable to your service**, reflect changes in Enbridge Gas' forecast cost to purchase and transport natural gas for the next 12 months. In addition, there are changes due to the difference between the projected costs that Enbridge Gas expects to pay and the amounts that Enbridge Gas expects to recover through rates. The changes by rate zone are detailed on enbridgegas.com.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Enbridge Gas does not earn income on the sale of the natural gas commodity and transportation. The price we pay for the gas commodity and transportation is passed on directly to customers with no profit included.

We understand that energy affordability is a priority for Ontario families and businesses. With the OEB's approval, from October 2021 to September 2022, we took steps to smooth out the actual increase in the natural gas prices charged by Enbridge Gas to help moderate the total bill increase at the time. We will continue to gradually recover the smoothed out costs over the coming months.

We appreciate and thank you for your business. If you have any questions about the rate change, please contact your account representative. Our staff will be pleased to answer your questions.